

FCA Revised Vision, Mission & Values

2024 Published Version



Who we are – FCA is a Christian Charity based in North Devon that seeks to demonstrate the heart and love of God in our community.

Our Vision - is to see the lives of vulnerable and socially excluded people transformed.

Our Mission - is to work in partnership with others to meet people at their point of need, in love and without judgement, and to journey with them towards a life of hope.

Our Values – We are a ‘values-based’ organisation which means that every decision we make will be based on the values that we believe are important. They are:

- **Love** – The bible says that ‘God is Love’. This is a love that is not conditional on behaviour. Whilst there may be consequences for choices and behaviour, this will not change how we value that individual.
- **Care & Compassion** – These are at the centre of all that we are. Kindness is not weakness, and we will choose to show kindness.
- **Non-Judgement** – We aim to provide ‘a space’ where people feel safe and accepted. We recognise that life choices are often an emotional response to trauma or previous hurts.
- **Hope** – We will always strive to believe that things can be better for the individuals we are supporting.

Our Guiding Principles – How we will go about implementing our mission and values:

- **Collaborative** – We believe we can achieve so much more together than we can separately and that ‘the sum is greater than the individual parts’. We will adopt a ‘strength-based approach’ where we will seek to overcome the challenges we face using the unique contributions of each member of the team. We will seek to build partnerships with those who can help us fulfil our vision.
- **Person-Centred** – We will aim to create an environment where the views of our staff and clients are heard and valued. So we will listen first to gain understanding and seek agreed outcomes where possible.
- **Empowering** – We recognise that we are not ‘the rescuers’ but that it is essential for individuals to own their choices, behaviours and the consequences.
- **Professional** – We recognise the need to provide services and behaviours of a high standard that all can trust in and will strive to achieve this.
- **Responsive** – We will be flexible with our resources to respond effectively to the needs of individuals & community as they emerge, always wanting to be part of a solution.
- **Courageous** – We recognise the challenges involved in our work but will always make decisions with discernment aiming to make the right choice for each situation.
- **Integrity** – We will act with integrity towards everyone we work with, knowing this is essential to build trust. We will also be honest with ourselves in reflecting on how we can do better in each situation. We will use the resources of the charity in a righteous way.
- **Dedicated** – We recognise that the environment we work in is very challenging, but we will not give up and will devote ourselves to the work and to the individuals we are seeking to help.
- **Awareness** – In our efforts to serve well the needs of individuals and our community, we will promote the work of the charity, within the bounds of confidentiality, in order to encourage others to join with us in supporting our work.

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Transforming Lives

- **Generosity** – We will endeavour to be generous with the time, attention and resources we give to people we work with, as well as the opportunities we offer to them.
- **Prayerful** – We believe God cares for this work and every individual we encounter. We believe He wants to direct our paths to be more effective in caring for those who are vulnerable and socially excluded. So, we will seek Him in prayer and encourage other members of the Christian community to join with us in this.